

# **PTi120**

## Pocket Thermal Imager

### Users Manual



April 2019

© 2019 Fluke Corporation. All rights reserved. Specifications are subject to change without notice.  
All product names are trademarks of their respective companies.

## LIMITED WARRANTY AND LIMITATION OF LIABILITY

Each Fluke product is warranted to be free from defects in material and workmanship under normal use and service. The warranty period is two years and begins on the date of shipment. Parts, product repairs, and services are warranted for 90 days. This warranty extends only to the original buyer or end-user customer of a Fluke authorized reseller, and does not apply to fuses, disposable batteries, or to any product which, in Fluke's opinion, has been misused, altered, neglected, contaminated, or damaged by accident or abnormal conditions of operation or handling. Fluke warrants that software will operate substantially in accordance with its functional specifications for 90 days and that it has been properly recorded on non-defective media. Fluke does not warrant that software will be error free or operate without interruption.

Fluke authorized resellers shall extend this warranty on new and unused products to end-user customers only but have no authority to extend a greater or different warranty on behalf of Fluke. Warranty support is available only if product is purchased through a Fluke authorized sales outlet or Buyer has paid the applicable international price. Fluke reserves the right to invoice Buyer for importation costs of repair/replacement parts when product purchased in one country is submitted for repair in another country.

Fluke's warranty obligation is limited, at Fluke's option, to refund of the purchase price, free of charge repair, or replacement of a defective product which is returned to a Fluke authorized service center within the warranty period.

To obtain warranty service, contact your nearest Fluke authorized service center to obtain return authorization information, then send the product to that service center, with a description of the difficulty, postage and insurance prepaid (FOB Destination). Fluke assumes no risk for damage in transit. Following warranty repair, the product will be returned to Buyer, transportation prepaid (FOB Destination). If Fluke determines that failure was caused by neglect, misuse, contamination, alteration, accident, or abnormal condition of operation or handling, including overvoltage failures caused by use outside the product's specified rating, or normal wear and tear of mechanical components, Fluke will provide an estimate of repair costs and obtain authorization before commencing the work. Following repair, the product will be returned to the Buyer transportation prepaid and the Buyer will be billed for the repair and return transportation charges (FOB Shipping Point).

THIS WARRANTY IS BUYER'S SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. FLUKE SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES, INCLUDING LOSS OF DATA, ARISING FROM ANY CAUSE OR THEORY.

Since some countries or states do not allow limitation of the term of an implied warranty, or exclusion or limitation of incidental or consequential damages, the limitations and exclusions of this warranty may not apply to every buyer. If any provision of this Warranty is held invalid or unenforceable by a court or other decision-maker of competent jurisdiction, such holding will not affect the validity or enforceability of any other provision.

Fluke Corporation  
P.O. Box 9090  
Everett, WA 98206-9090  
U.S.A.

Fluke Europe B.V.  
P.O. Box 1186  
5602 BD Eindhoven  
The Netherlands

ООО «Флюк СИАЙЭС»  
125167, г. Москва,  
Ленинградский проспект дом 37,  
корпус 9, подъезд 4, 1 этаж

# Table of Contents

| Title   | Page |
|---|------|
| Introduction .....                                  | 1    |
| How to Contact Fluke.....                           | 1    |
| Safety Information.....                             | 1    |
| Product Familiarization .....                       | 2    |
| Features.....                                       | 2    |
| Controls and Connections .....                      | 2    |
| Touch Screen (Display) .....                        | 3    |
| Basic Operation .....                               | 4    |
| Turn On and Off the Product .....                   | 4    |
| Capture Image.....                                  | 4    |
| Save Images to PC.....                              | 4    |
| Menu Controls.....                                  | 5    |
| Main Menu .....                                     | 6    |
| Image Menu.....                                     | 7    |
| Palette Menu.....                                   | 8    |
| Display Menu .....                                  | 8    |
| Settings Menu.....                                  | 9    |
| Device Settings Menu.....                           | 9    |
| IR Settings Menu .....                              | 10   |
| Emissivity Adjustment.....                          | 11   |
| Transmissivity.....                                 | 11   |
| Memory Menu (Memory Gallery) .....                  | 11   |
| View Image .....                                    | 12   |
| Notes .....   | 12   |
| Notes with Single Image.....                        | 12   |
| Add a Note to Multiple Images .....                 | 12   |
| Delete Images.....                                  | 13   |
| Delete an Image .....                               | 13   |
| Delete Multiple Images .....                        | 13   |
| Delete All Images .....                             | 13   |
| Asset ID .....                                      | 13   |
| Asset Identification (Asset ID).....                | 14   |
| Assign Asset ID Tag with a QR Code or Barcode ..... | 14   |
| Assign Asset ID Tag Manually.....                   | 14   |
| Exit an Asset ID Tag.....                           | 14   |
| Assign a Different Asset ID Tag.....                | 15   |
| Fluke Connect Desktop Software .....                | 15   |
| Download Fluke Connect Software .....               | 15   |
| Update Firmware .....                               | 15   |

Maintenance ..... 16  
    Clean the Case ..... 16  
    Lens Care..... 16  
    Battery Care ..... 16  
    Charge Batteries ..... 16  
Radio Frequency Data ..... 17  
Specifications ..... 17

## ***Introduction***

The Fluke PTi120 Pocket Thermal Imager (the Product or Imager) is a handheld, infrared imaging camera for use in many applications. These applications include equipment troubleshooting, preventive and predictive maintenance, building diagnostics, and research and development.

The Product shows thermal images on a high-visibility, industrial-quality LCD touch screen. The Product saves images to internal memory which can be transferred to a PC through a direct USB connection to the PC or by wireless transfer to a PC or mobile device.

The Product includes Fluke Connect™ desktop software. Fluke Connect is a high-performance, professional software suite for quality analysis and reporting.

## ***How to Contact Fluke***

To contact Fluke, call one of the following telephone numbers:

- USA: 1-800-760-4523
- Canada: 1-800-36-FLUKE (1-800-363-5853)
- Europe: +31 402-675-200
- Japan: +81-3-6714-3114
- Singapore: +65-6799-5566
- Brazil: +55-11-3530-8901
- Anywhere in the world: +1-425-446-5500

Or, visit Fluke's website at [www.fluke.com](http://www.fluke.com).

To register your product, visit <http://register.fluke.com>.

To view, print, or download the latest manual or manual supplement, visit <http://us.fluke.com/usen/support/manuals>.

To request a printed manual, visit [www.fluke.com/productinfo](http://www.fluke.com/productinfo).

## ***Safety Information***

General Safety Information is in the printed Safety Information document that ships with the Product and at [www.fluke.com](http://www.fluke.com). More specific safety information is listed where applicable.

## Product Familiarization

Use Table 1 to identify the features of your Product.

### Features

Table 1 lists the features of the Product.

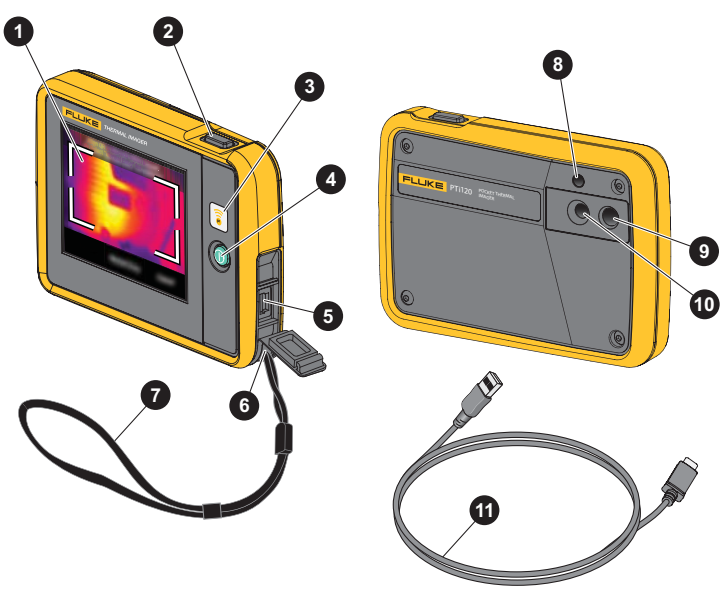
Table 1. Features

|                              |                                       |
|------------------------------|---------------------------------------|
| <b>IR-Fusion™ Technology</b> | <b>Image annotations</b>              |
| Visible                      | <b>Asset Identification</b>           |
| Fullscreen IR Autoblend™     | <b>Fluke Connect desktop software</b> |

### Controls and Connections

Table 2 shows the controls and connections of the Product.

Table 2. Controls and Connections



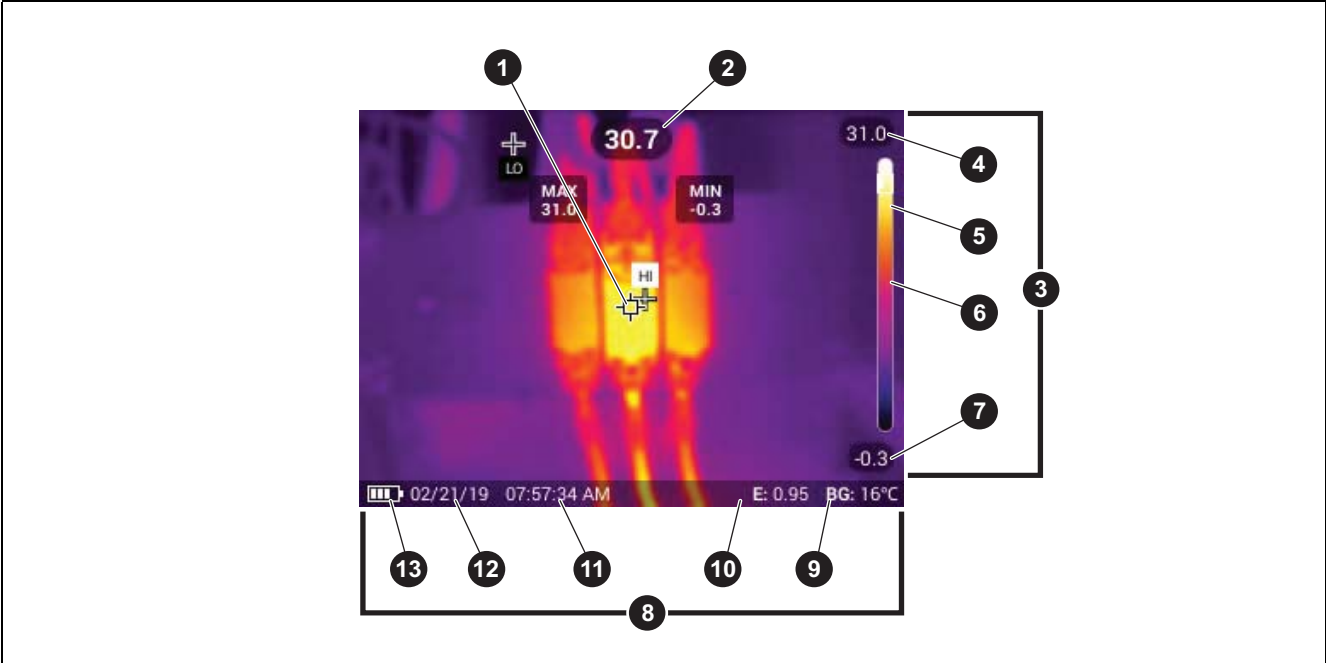
| Item | Description                | Item | Description              |
|------|----------------------------|------|--------------------------|
| 1    | LCD touch screen (display) | 7    | Hand strap               |
| 2    | Image capture button       | 8    | LED torch/flashlight     |
| 3    | Fluke Connect indicator    | 9    | Infrared camera lens     |
| 4    | Power button               | 10   | Visual light camera lens |
| 5    | USB port                   | 11   | USB cable                |
| 6    | Connector cover            |      |                          |

**Touch Screen (Display)**

The touch screen is the user interface of the Product. The touch screen has a backlight for work in dimly lit spaces.

Table 3 shows the default information on the screen of the Product.

**Table 3. Display**





| Item | Description   | Item | Description            |
|------|---|------|------------------------|
| 1    | Center point marker   | 8    | Status bar             |
| 2    | Center point temperature  | 9    | Background temperature |
| 3    | Scale   | 10   | Emissivity value       |
| 4    | Temperature range upper value   | 11   | Time                   |
| 5    | Range bar<br>The range of colors in the palette mapped to a certain range of temperatures | 12   | Date                   |
| 6    | Center point color in relation to the palette   | 13   | Battery status         |
| 7    | Temperature range lower value   |      |                        |

## Basic Operation

### Turn On and Off the Product

Before you use the Product for the first time, charge the battery for a minimum of 1.5 hours. See [Charge Batteries](#).

To turn on or turn off the Product, push and hold  for 2 seconds. To keep the Product on and turn the display off, push  for <2 seconds.

#### Note

*There is no visible way to tell if only the display is off or if the Product is off. To maximize the life of the battery, use the LCD Time Out and Power Off features. See [Table 8](#) for more information about how to set these features.*

#### Note

*All thermal imagers need sufficient warm-up time for accurate temperature measurements and best image quality. Warm-up time can vary by model and environmental conditions. Although most imagers are fully warmed up in 3 minutes to 5 minutes, wait a minimum of 10 minutes if the most accurate temperature measurement is important to your application. When you move an imager between environments with large differences in ambient temperature, allow for additional adjustment time.*

### Capture Image

To capture an image:

1. Focus on a target.
2. Push and release the **Image Capture** button or double tap on the display to capture and freeze the image.

The image is in the memory buffer for you to save or to add an asset ID tag or note to the image. To add an asset ID tag to the image, see [Asset Identification \(Asset ID\)](#). To add a note to an image, see [Notes](#).

#### Note

*Asset ID tags and notes can be saved with images captured in .is2 file format only. To select .is2 file format, see [Device Settings Menu](#).*

### Save Images to PC

To save images to a PC with the USB cord:

1. Turn on the Product.
2. Connect one end of the USB cord into the USB port on the Product and the other end into a USB port on a PC.

The PC recognizes the Product as an external memory storage device.

3. On the PC:
  - a. Save the images to a directory.
  - b. Eject the Product from the PC.
4. Remove the USB cable from the PC and the Product.
















## Menu Controls

To use the menus to change and view settings:

1. Tap the display to open the main menu.
2. Tap an icon on the main menu to open a submenu. See [Table 5](#).  
The background of the selected icon changes to yellow.
3. Tap a menu control to set and change options. See [Table 4](#).
4. To close a submenu and return to live camera mode, tap the submenu icon again.

[Table 4](#) lists the menu controls.







**Table 4. Menu Controls**

| Item                             | Control   | Function  |
|----------------------------------|---|---|
| Slider bar                       |    | Adjusts a value. Touch and slide the bar to the left to decrease the value or to the right to increase the value. |
| Toggle switch                    |    | Turns on or off a feature.<br>Feature on.   |
| Radio button                     |    | Selects one item from a list.<br>Option selected.   |
| More menu options button         |    | Opens a menu to show other menu options.  |
| Option menu button               |   | Opens an option menu to adjust a setting.   |
| Numerical value adjuster buttons |  | Decreases a numerical value.  |
|                                  |  | Increases a numerical value.  |
| Back arrow                       |  | Returns to the previous menu.   |
| Exit button                      |  | Closes menu and returns to camera mode.<br>Or,<br>Exits out of an Asset ID. See <a href="#">Asset ID</a> .        |
| Delete button                    |  | Delete an image. See <a href="#">Delete Images</a> .  |
| Note button                      |  | View, add, or edit a note. See <a href="#">Notes</a> .  |
| Add a note button                |  | With at least one note attached to an image, add another note to the image. See <a href="#">Notes</a> .           |
| Asset ID button                  |  | Add or remove an asset ID tag. See <a href="#">Asset ID</a> .   |

## Main Menu

Table 5 lists the secondary menus available in the Main Menu.


Table 5. Main Menu

| Item | Secondary Menu   | Option    | Function   |
|------|--|-----------|--|
| 1    |  Memory   | <options> | Select to review, edit, and delete captured images. See <a href="#">Memory Menu (Memory Gallery)</a> . |
| 2    |  Image    | IR-Fusion | Set the IR-Fusion level. See <a href="#">Image Menu</a> .  |
| 3    |  Palette  | <options> | Set the palette to use on the image. See <a href="#">Palette Menu</a> .                                |
| 4    |  Display  | <options> | Set the features to show on the display. See <a href="#">Display Menu</a> .                            |
| 5    |  Light    | Torch     | Use the toggle switch to turn on or off the torch (flashlight).  |
|      |  | Backlight | Use the slider bar to set the brightness level of the display.   |
| 6    |  Settings | <options> | Set user preferences and view information about the Product. See <a href="#">Settings Menu</a> .       |

**Image Menu**

The IR-Fusion slider bar sets the Product to take images from full visible light mode to full IR-Fusion mode. Use a blend between visible light mode and IR-Fusion to view an object with some temperature overlays.

To adjust the IR-Fusion level:

- 1. Tap .
- 2. Use the slider bar to set the IR-Fusion level.

Alternatively, you can adjust the IR-Fusion level in camera mode. Touch the display and slide left to right to increase the level of IR-Fusion. Slide from right to left to decrease the IR-Fusion level. See Figure 1.

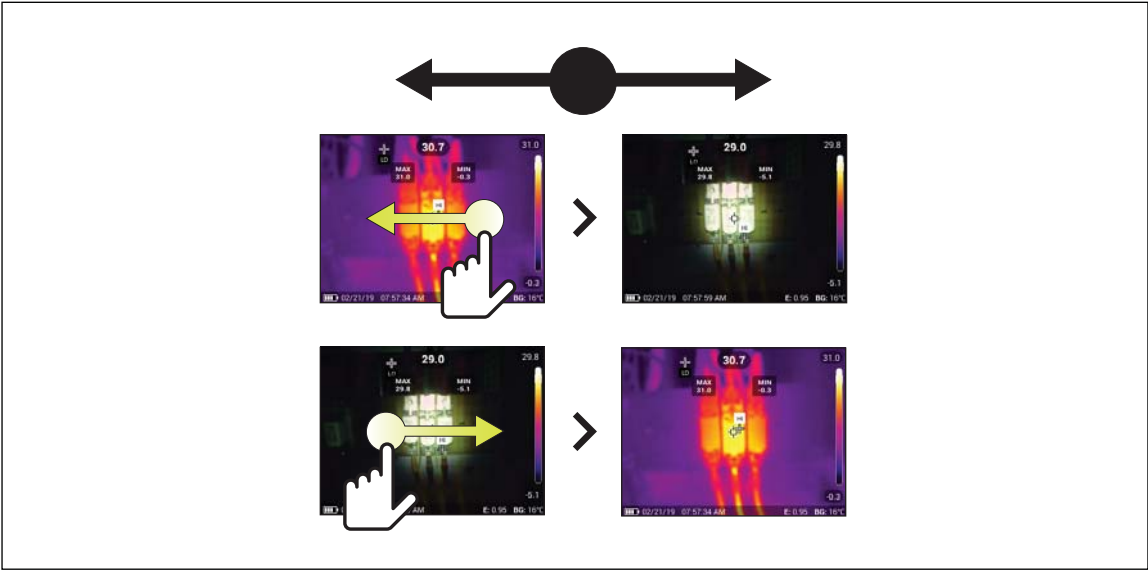


Figure 1. IR-Fusion Level

## Palette Menu

The standard palettes offer an equal, linear presentation of colors that allow for best presentation of detail. The palettes are Grayscale, Ironbow, High Contrast, Amber, Hot Iron, and Blue-Red.

To change the palette of an image:

1. Tap .

2. Tap on a palette thumbnail.

A check mark shows on the selected palette. The color and temperature range bar on the display changes according to the selected palette. See Figure 2.



Figure 2. Palette and Range Bar Selection

## Display Menu

Use the Display menu to set which features to show on the display. To show the Fluke logo on the display, see [Device Settings Menu](#). Table 6 lists the options in the Display menu.




Table 6. Display

| Option                     | Description  |
|----------------------------|--|
| <b>Spot Temp (Min/Max)</b> | Turn on or off the maximum and minimum temperature indicators on the display. The Spot Temperatures are floating HI and LO temperature indicators that move on the display as the temperature measurements of the image fluctuate. |
| <b>Center Point</b>        | Turn on or off the Center point marker and Center point temperature.   |
| <b>Scale</b>               | Turn on or off the Scale.  |
| <b>Status Bar</b>          | Turn on or off the Status bar  |

## Settings Menu

Table 7 lists the options in the Settings menu.

**Table 7. Settings Menu**

| Option Menu  | Description   |
|--|---|
|  <b>Scan Asset ID</b><br><b>Scan QR Code or Barcode</b> | Assign images to an asset.<br>Scan a QR code or barcode attached to an asset or manually enter an asset identification. See <a href="#">Asset Identification (Asset ID)</a> . |
|  <b>IR Settings</b>                                     | Set the infrared settings. See <a href="#">IR Settings Menu</a> .   |
|  <b>Device Settings</b>                                 | Set user preferences and view information about the Product. See <a href="#">Device Settings Menu</a> .   |

## Device Settings Menu

Table 8 lists the options in the Device Settings menu.

**Table 8. Device Settings Menu**

| Option Menu            | Option                        | Description   |
|------------------------|-------------------------------|---|
| <b>File Format</b>     | <b>IS2</b>                    | Saves images as an .is2 file.<br>Choose the .is2 file format when image modification and maximum resolution is needed.<br>The .is2 file format consolidates the infrared image, radiometric temperature data, visible image, notes, and tags into a single file.<br>To customize or separate the visible and infrared images, use Fluke Connect desktop software.<br>Use to assign an asset ID tag or to flag an asset image. |
|                        | <b>JPEG</b>                   | Saves images as a .jpg file.<br>Choose the .jpg file format for images with the smallest file size, where modification is not needed, and image quality and resolution are not as important.  |
| <b>Units</b>           | <options>                     | Sets the temperature units. This option is not available in all countries.  |
| <b>Distance</b>        | <options>                     | Sets the distance to use to adjust the parallax correction between the IR camera lens and visual light camera lens.   |
|                        | <b>Units</b>                  | Sets the units to use to measure distance. This option is not available in all countries.   |
| <b>Change Filename</b> | <b>Filename Prefix</b>        | Changes the default filename that starts with IR_ to a different 3-character prefix.  |
|                        | <b>Reset Filename Numbers</b> | Resets the file number to 00001.  |

**Table 8. Device Settings Menu (cont.)**

| Option Menu                      | Option              | Description  |
|----------------------------------|---------------------|--|
| <b>Auto Off</b>                  | <b>LCD Time Out</b> | Sets the time before the display automatically turns off.                              |
|                                  | <b>Power Off</b>    | Sets the time before the Product automatically turns off.                              |
| <b>Date</b>                      | <options>           | Sets the date format and the date.   |
| <b>Time</b>                      | <options>           | Sets the time format and the time.   |
| <b>Fluke Logo</b>                | NA                  | Shows or hides the Fluke logo on the display.  |
| <b>Language</b>                  | <options>           | Sets the language to use on the display.   |
| <b>Decimal Separator</b>         | <options>           | Sets the decimal separator to comma or decimal point.                                  |
| <b>Reset to Factory Defaults</b> | NA                  | Erases user-set preferences and restores the factory default settings.                 |
| <b>Certificates</b>              | NA                  | Shows information about the wireless certificates of the Product.                      |
| <b>Licenses</b>                  | NA                  | Shows information about the Open Source Software Licenses used to develop the Product. |
| <b>Version</b>                   | NA                  | Shows information about the version of the Product.                                    |

### **IR Settings Menu**

Table 9 lists the options available in the IR Settings menu.

**Table 9. IR Settings Menu**

| Option                | Description  |
|-----------------------|--|
| <b>Emissivity</b>     | Select an emissivity value from a list of common materials. Use the scroll bar to see all of the options. See <a href="#">Emissivity Adjustment</a> .  |
| <b>Background</b>     | Changes the background temperature to compensate for reflected background temperature.<br>Very hot objects or very cold objects can affect the apparent temperature and measurement accuracy of the target, especially when surface emissivity is low. Adjust the reflected background temperature to improve the accuracy of the measurement. |
| <b>Transmissivity</b> | Changes the values used to calculate the temperature based on the transmission percentage of the infrared-transparent window (IR window). See <a href="#">Transmissivity</a> .   |

## **Emissivity Adjustment**

All objects radiate infrared energy. The actual surface temperature and emissivity of the target affects the quantity of energy radiated. The Imager senses the infrared energy from the surface of the target and uses the data to calculate an estimated temperature value. Many common materials such as wood, water, skin, cloth, and painted surfaces, including metal, radiate energy well and have a high emissivity factor of  $\geq 90\%$  (or 0.90). The Imager measures temperatures accurately on targets with a high emissivity.

Shiny surfaces or unpainted metals do not radiate energy well and have a low emissivity factor of  $< 0.60$ . For the Imager to calculate a more accurate estimate of the actual temperature of targets with a low emissivity, adjust the emissivity setting.

### **⚠ Warning**

**To prevent personal injury, see emissivity information for actual temperatures. Reflective objects result in lower than actual temperature measurements. These objects pose a burn hazard.**

Set emissivity as a direct value or from a list of emissivity values for some common materials. If the emissivity value is  $< 0.60$ , a caution shows on the display.

### *Note*

*Surfaces with an emissivity of  $< 0.60$  make it difficult to determine reliable and consistent actual temperatures. The lower the emissivity is the greater the potential of error is when the Imager calculates the temperature measurement because more of the energy reaching the camera is specified as background temperature. This is also true even when adjustments to the emissivity and reflected background adjustments are performed properly.*

## **Transmissivity**

When you do infrared inspections through IR windows, not all of the infrared energy emitted from the target is transmitted through the optical material in the window. If you know the transmission percentage of the window, adjust the transmission percentage in the Imager or in Fluke Connect desktop software to improve the accuracy of the measurement.

When you do not do infrared inspections through an IR window, set Transmissivity to 100 % to disable the correction percentage.

## **Memory Menu (Memory Gallery)**

### *Note*

*When the memory is 90 % full, a yellow message bar shows at the top of the display. When the memory is full, the message bar changes to red. To capture more images when the internal memory is full, save the images to an external memory device and delete the images from the Product.*

Images are saved to the internal memory storage. Use the Memory menu to view, edit, or delete images. Images are organized by the date they were captured with the newest images at the top.

When additional information has been saved with an .is2 file, an icon shows with the preview file. The icons are:




Asset ID



Note

### **View Image**

To open an image in fullscreen mode:

1. Tap .
2. If needed, touch the display and slide up or down to view all the images.
3. Tap on a thumbnail or preview image to view the image fullscreen.

A toolbar briefly opens on the top of the display. Tap on the image to open or close the toolbar.


### **Notes**

Notes are stored with the image so you do not need to collate multiple files later. To add, edit, and delete notes, use the keyboard that opens on the display.

#### **Notes with Single Image**

To add, edit, or delete a note:


1. Open an image in fullscreen mode.

2. Tap . If needed, tap  first.

If no notes are saved with the image, a keyboard opens on the display.

3. Use the keyboard to enter a message.
4. Tap **Save**.

If a note is saved with the image, a list of notes opens on the display.

5. To add another note to the image, tap , use the keyboard to add the new note, and tap **Save**.
6. To edit a note, tap on a note, use the keyboard to edit it, and tap **Save**. If needed, scroll down to see all the notes.
7. To delete a note, tap on a note, tap **Delete**, and tap **Delete** again.

#### **Add a Note to Multiple Images**

To add a note to multiple images at the same time:

1. Select  >  > **Add a Note to Multiple Images**.

The display returns to the memory gallery.

2. Tap an image to select it. Tap an image again to clear the selection.  
The border and filename text color change to yellow.





3. Repeat for each additional image.
4. Tap **Add Note**.  
A keyboard opens on the display.
5. Use the keyboard to enter a message.
6. Tap **Save**.

### **Delete Images**

To delete images, do the corresponding procedure below for the desired action.



#### **Delete an Image**

To delete only one image:

1. Open an image in fullscreen mode.
2. Tap . If needed, tap  first.
3. Tap **Delete**.

#### **Delete Multiple Images**

To delete multiple images at the same time:

1. Select  >  > **Delete Multiple Images**.  
The display returns to the memory gallery.
2. Tap an image to select it. Tap an image again to clear the selection.  
The border and filename text color change to yellow.
3. Repeat for each additional image.
4. Tap **Delete Images**.
5. Tap **Delete**.

#### **Delete All Images**


To delete all of the images at the same time:

1. Select  >  > **Delete All Images**.
2. Tap **Delete**.


### **Asset ID**

Use the memory gallery toolbar to add or remove an asset ID from an image that is saved in memory. See [Asset Identification \(Asset ID\)](#).

To add an asset ID to an image:


1. Open an image in fullscreen mode.
2. Tap .
3. Assign an asset ID. See [Asset Identification \(Asset ID\)](#).

To remove an asset ID from an image:

1. Open an image in fullscreen mode.
2. Tap the asset ID that looks like  on the display.
3. Tap **Remove**.


The display returns to the image in fullscreen mode, and the asset ID does not show on the display.

## **Asset Identification (Asset ID)**

Use Asset ID to save and organize images by asset like a motor or electrical panel. Use a barcode, QR code, or other unique identification as a tag to attach to images. When in camera mode, the asset ID shows on the display and looks like . Asset IDs need to be unique to each asset.

### **Assign Asset ID Tag with a QR Code or Barcode**

To save images to an asset with a QR code or barcode:


1. Select  > **Scan Asset ID**.
2. Focus a QR code or barcode in the white box on the display.
3. When the Product detects a barcode has been scanned, tap **Use Barcode** or **Use QR Code**. If the Product cannot detect a barcode or QR code, manually enter a unique asset ID. See [Assign Asset ID Tag Manually](#).

The display returns to camera mode, and the barcode or QR code number shows on the display.

4. Capture an image.

### **Assign Asset ID Tag Manually**


To manually enter a unique asset ID:

1. Select  > **Scan Asset ID**.
2. Tap **Manual Entry**.  
A keyboard opens on the display.
3. Enter a unique asset identification.
4. Tap **Save**.

The display returns to camera mode, and the asset ID shows on the display.

### **Exit an Asset ID Tag**



To exit out of an asset ID and save images without an asset ID:

1. Tap the asset ID that looks like  on the display.
2. Tap  **Exit Asset ID xxxxx** (where xxxxx is the name of the asset ID).

The display returns to camera mode, and the asset ID does not show on the display.

### **Assign a Different Asset ID Tag**

To exit out of an asset ID and save images with a different asset ID:

1. Tap the asset ID that looks like  on the display.
2. Tap  **Scan New Asset ID**.
3. Assign a new asset ID. See [Asset Identification \(Asset ID\)](#).

### **Fluke Connect Desktop Software**

Fluke Connect desktop software for a PC is available to use with the Product and contains features to analyze images, organize data and information, and make professional reports.

Use Fluke Connect software to:

- Review notes, asset IDs, and flags.
- Export IR and visible images.
- Edit .is2 image files.
- Update the firmware with new features.

### **Download Fluke Connect Software**

Go to <https://www.fluke.com/en-us/support/software-downloads/software-for-fluke-infrared-cameras>.

1. On the website, follow the instructions to download the software to the PC.
2. On the PC, follow the instructions to install Fluke Connect software. (Administrator privileges are required for the installation.)
3. Restart the PC when installation is complete.

### **Update Firmware**

1. On the PC, open Fluke Connect software.
2. Connect one end of the USB cable into your PC and the other end of the USB cable into the Product.  
Windows automatically installs the device driver for use with the Product. Fluke Connect software recognizes the connection with the Product.
3. On the PC:
  - a. Select **Yes** if prompted to download a firmware update file onto the PC.
  - b. Select the Product from the list on the left.
  - c. Select **Yes** if prompted to download a firmware update to the Product.
4. On the Product, tap **Ok**.  
To complete the firmware update, the Product turns off.
5. To use the new firmware, turn on the Product.

## Maintenance

The Product requires minimum maintenance.

### Clean the Case

Clean the case with a damp cloth and a weak soap solution. Do not use abrasives, isopropyl alcohol, or solvents to clean the case.

### Lens Care

#### Caution

To prevent damage to the infrared lens:

- Carefully clean the infrared lens. The lens has a delicate anti-reflective coating.
- Do not clean the lens too vigorously because this can damage the anti-reflective coating.

To clean the lens:

1. Use a pressurized can of air or a dry nitrogen-ion gun, if available, to blow off the particulates from the lens surface.
2. Soak a lint-free cloth in a commercial lens cleaning liquid that contains alcohol, ethyl alcohol, or isopropyl alcohol.
3. Squeeze the cloth to remove excess liquid.
4. Wipe the lens surface in one circular motion and discard the cloth.
5. If needed, repeat with a new lint-free cloth.

### Battery Care

#### Caution

To prevent damage, do not expose Product to heat sources or high-temperature environments such as an unattended vehicle in the sun.

To get the best performance from the lithium-ion battery:


- Do not charge the Product for more than 24 hours as reduced battery life may result.
- Charge the Product for at least 1.5 hours every six-months for maximum battery life. Without use, the battery will self-discharge in approximately six months.

### Charge Batteries

#### Note

*Make sure that the Product is near room temperature before you charge the battery. See the charging temperature specification. Do not charge in hot or cold areas. When you charge in extreme temperatures, battery capacity may be decreased.*

Before you use the Product for the first time, charge the battery for at least 1.5 hours. The battery status shows on the five-segment charge indicator.

1. Connect one end of the USB cord into the USB port on the Product and the other end into a USB port on a PC.
2. Charge until the charge indicator, , on the display does not flash.
3. Disconnect the USB cable when the battery is fully charged.

**⚠ Caution**

**To prevent damage to the Product:**

- **Always operate in the specified temperature range.**
- **Do not attempt to charge the batteries in extreme cold environments.**

**⚠ Caution**

**Do not incinerate the Product.**

## **Radio Frequency Data**

See Table 8 for instructions on how to access digital copies of the Certificate IDs on the Product.

To view the Radio Frequency Data Class B Instruction Sheet, visit <http://us.fluke.com/user/support/manuals>.

## **Specifications**

Complete specifications are at [www.fluke.com](http://www.fluke.com). See the *PTi120 Product Specifications*.

