

HP Care Pack Services

Warranty upgrades

Focus on your business—we've got you covered.

HP Care Pack Services make buying and renewing support easy and flexible. When you purchase an HP product, from HP or from a reseller, it's easy to find the right support alternative. Just pick the one that matches your needs: buy exactly the level of support you need—no more, no less.

Please check HP Care Pack availability for your country at: hp.com/go/cpc

	ElitePad 1000 G2	Pro Tablet 408	Pro X2 612	Chromebook 14 G3	Pro Slate 8/12	250 G3	ProBook 430/450/470 G2	EliteBook G2 series/ Zbook series	Elite x2 1011/ Folio 1020 G1/ Folio 1040 G2
Parts/Labour /Onsite Service in years	1/1/0	1/1/0	1/1/0	1/1/0	1/1/0	1/1/0	1/1/0	3/3/0	3/3/3
Base Warranty									
Pick up and Return	2-year	U0W24E	U7PG8E	UE323E	UQ991E	U7PG8E	UK727E	UK727E	
	3-year	HR205E	U0VTOE	U4395E	UQ990E	U0VTOE	UK707E	UK707E	
	4-year	U0J27E	U7PJ1E	U7881E			UK720E	U7868E	U7868E
	5-year	U0J28E	U7PJ9E	U7882E			UK721E	U7869E	U7869E
	Post Warranty	U7C76PE		U4397PE	U1PU9PE	UK709PE	UK709PE	U4426PE	U4426PE
Next Business Day Onsite	1-year			U4389E	UQ993E	U4PZ7E	UK701E	UK701E	
	2-year	U7C48E	U4PZ9E		U1PU1E	U4PZ9E			
	3-year	U7C50E	U7NW8E	U4391E	UQ992E	U7NW8E	UK703E	U4414E	U4414E
	4-year	U7C52E	U7PJ7E	U7875E			UK716E	U7860E	U7860E
	5-year	U7C54E	U7PK5E	U7876E			UK718E	U7861E	U7861E
	Post Warranty	U7C61PE		U4393PE	U1PV0PE	UK705PE	UK705PE	U4416PE	U4416PE
Travel Next Business Day	3-year	U7C85E		UC909E		UL653E	UL653E	U4418E	U4418E
	4-year	U7C87E		UC910E		UL654E	UL654E	U7863E	U7863E
	5-year	U7C89E		UC911E		UL655E	UL655E	U7864E	U7864E
	Post Warranty							U4420PE	U4420PE
Pick up and Return + Accidental Damage Protection	1-year		U7PG2E		U1PU2E	U7PG2E			
	2-year	U0W25E	U7PG5E		U1PU3E	U7PG5E			
	3-year	HR206E	U0VT1E	U4400E	UQ996E	U0VT1E	UK712E	U4428E	U4428E
	4-year	U0J29E	U7PJ2E	U9587E			UK723E	U9586E	U9586E
	5-year		U7PK0E						
Pick up and Return + Defective Media Retention	3-year					UL680E	UL680E	UJ407E	
Next Business Day + Accidental Damage Protection	1-year				U1PU4E	U7PG4E			
	2-year	U7C49E	U4QA0E		U1PU5E	U4QA0E			
	3-year	U7C51E	U7PF2E	UC282E	UQ994E	U7PF2E	UK726E	UC279E	UC279E
	4-year	U7C53E	U7PJ8E	UC283E			UK748E	UC284E	UC284E
	5-year	U7C55E	U7PK6E	UM235E			UM237E	UM236E	UM236E
Next Business Day Onsite + Defective Media Retention	1-year			UE338E	U1PU6E	UL656E	UL656E		
	2-year	U7D37E			U1PU7E				
	3-year	U7D38E		UE339E	U1PU8E	UL657E	UL657E	UE335E	UE335E
	4-year	U7D39E		UE340E		UL658E	UL658E	UE336E	UE336E
	5-year	U7D40E		UE341E		UL659E	UL659E	UE337E	UE337E