

HP business desktops & all-in-ones services

HP Care Pack Services

Warranty upgrade, faster response time and enhanced protection services

Focus on your business—we've got you covered.

HP Care Pack Services make buying and renewing support easy and flexible. When you purchase an HP product, from HP or from a reseller, it's easy to find the right support alternative. Just pick the one that matches your needs: buy exactly the level of support you need—no more, no less.

Please check HP Care Pack availability for your country at: hp.com/go/cpc

	Parts/Labour/Onsite Service in years Base Warranty	ProDesk/ProOne 4xx G1/G2	ProDesk 6xx EliteDesk 705/800, EliteOne 800
		1/1/1	3/3/3
Next Business Day	1-year	UE378E	
	3-year	U6578E	UE379E
	4-year	U7923E	U7897E
	5-year	U7925E	U7899E
	Post Warranty	U5864PE	U5864PE
Next Business Day + Defective Media Retention	1-year	UK764E	
	3-year	UF360E	UE332E
	4-year	UF361E	UE333E
	5-year	UF362E	UE334E
4-hour Same Day 9X5	3-year	U4856E	U4863E
	Post Warranty	U4858PE	U4858PE
4-hour Same Day 13X5	3-year	HP728E	HP730E
	4-year	HP729E	HP731E
4-hour Same Day 9X5 + Defective Media Retention	3-year	UM188E	UL821E

*Premium Services include 3-year Extension, 9x5 Next Business Day, 13x6 Remote Support, Priority Call, Highly Skilled Agent, Collaborative 3rd Tier Support.